



November 24, 2020

To Whom It May Concern:

As a long-time participant at Miller Swim School, I can tell you that continuing to be open and provide swim lessons has been essential to my child and every other who has been able to attend. The level of excellence, intentionality, safety, and individualized care & attention provided to each child has always been top notch. When COVID hit and Miller had to pivot, continue to teach virtually, and then prepare to reopen, their safety & intentionality stepped up another level, and I didn't know it was possible since they have been amazing since day 1.

Our family returned the day we could resume in-person lessons, and we had the same questions and unknowns as everyone else. The level of safety they provide through social distancing, mask requirements, reduced capacities, temperature checks, sanitization resources, and intentional flow of programming in order to keep appropriate spacing has earned and kept the trust of our family and countless others. We saw a regression in our child during the time we could not have in-person lessons. She has caught up, is back on track, and is doing so well. I would hate to see her have to stop lessons, regress again, and head into summer without the proper safety, understanding, and skills needed to stay safe in and around water.

As an employee for a wonderful organization that stays up to date on the latest COVID data, information, and restrictions, I work hard and keep safety protocols a top priority for staff and our guests in order to keep our doors open as well. Therefore, implementing safety standards and holding people to them are very important to me, and I think Miller Swim School is essential and doing it right.

Thank you so much,  
Rachel

**Rachel Ricker**

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Central Ministry Leader